



CONTINUOUS INFRASTRUCTURE SERVICE™

IT Infrastructure as you need it,
delivered in the way you want it.

With Continuous Infrastructure Service™ (CIS™), you can:

- › Eliminate unplanned incidents
- › Reduce defects
- › Gain predictable spending
- › Keep networks current
- › Maintain control and visibility through co-management
- › Simplify vendor management
- › Upgrade with flexible and controlled adoption

Alliant Technologies has discovered a whole new way to deliver IT infrastructure.

Our Continuous Infrastructure Service™ (CIS™) includes a comprehensive suite of managed services that help customers eliminate unplanned infrastructure incidents, forecast spending, and keep their networks current.

We've re-imagined network monitoring, repair and administration and made them even better. We analyze your current environment, provide proactive administration, perform repairs when needed, and monitor your network 24x7x365. On top of that, we also offer equipment and software as a utility—just like your water, gas and electric. You don't just pay as you go, you only pay for what you use.

We are continuously investing in utility infrastructure so you get all the benefits of a trusted solution where the power is always on.

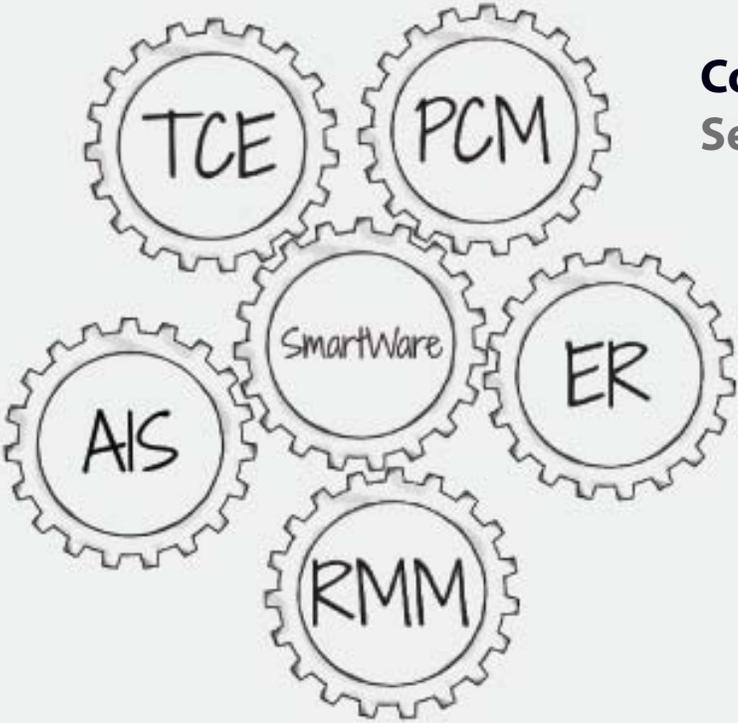
It's IT infrastructure that just works.



RED FORGE

PREMIER
SERVICE
PROVIDER

Continuous Infrastructure Service™ Services Suite Overview



ANALYZE



Technical Consultative Engagement

We perform an in-depth discovery and analysis. This process ensures the roadmap we create in collaboration with your team aligns with all your business needs.

Features

- › Business workshop focused on discovering current and future business requirements
- › Total Cost of Ownership analysis
- › Reference Architectures, proven and validated configurations of your IT infrastructure
- › Technology roadmap outlines plans and end-state goals of lower operating costs, fewer defects, and ease of operations

ADMINISTER



Proactive Configuration Management

Our in-life operations and maintenance mean we not only maintain your IT infrastructure, but help optimize it as well.

Features

- › Administrative changes including maintenance and in-life operations tasks, policy changes
- › Reference Architecture updates ensure your environment stays current with evolving technology
- › Environment maintenance including code and security updates to software configurations

REPAIR



Engineering Response

We remotely return your troubled network to its prior working state. And if you need us, our expert engineers will be on your doorstep.

Features

- › Rapid response—a single maintenance contact keeps you informed through every step
- › Triage, analysis and fault resolution for all incidents to ensure they do not happen again
- › Single vendor management—you only have one call to make or none at all
- › On-site remediation, if you need our engineers dispatched to your location, globally

MONITOR



Remote Management and Monitoring

We manage your IT infrastructure on our ITSM platform while you retain control, visibility and real-time reporting of your environment.

Features

- › Network monitoring through US-based, 24x7x365 Network Operations Center (NOC)
- › Four (4) levels of intelligent monitoring to fit your business and operational needs
- › Co-management portal provides real-time visibility and control
- › Continual improvement process includes quarterly business reviews (QBRs) of trends, compliance and security

PROFILE



Application Inspection Service

We profile the behavior of infrastructure and business applications and inspect their performance so that you can correct issues before your users complain.

Features

- › Local performance and remote response inspection report on application behavior holistically
- › Security and compliance profiling checks for issues so you can meet requirements of regulatory agencies
- › Application analytics monitor behavior trending so you can implement proactive changes
- › Custom application system profiling analyzes complex systems

EQUIP



SmartWare™

It does not matter if you are on-premises or off, in the cloud or not. We deliver all your IT services as a utility. IT infrastructure-as-a-service, just the way you need it.

Features

- › Pre-selected, pre-tested sets of equipment, software and circuits based on your reference architecture
- › Proactive technology refresh ensures your equipment is always up to date
- › Equipment and software is consumed as a utility to ensure lower operating costs and predictive budgeting



About Alliant Technologies

Alliant Technologies (Alliant) is Red Forge's Premier Service Provider. Alliant designs, deploys and manages global IT infrastructure based on Red Forge's scalable Continuous Infrastructure Service™ (CIS™). Alliant delivers Wide Area Network (WAN), Local Area Network (LAN), Unified Communications (UC) and Data Center (DC) as an IT utility, always on and available where you do business. As a result, Alliant delivers peace of mind while lowering operating costs and risk. Powered by Red Forge's CIS™, Alliant has become the infrastructure fabric that runs global enterprise's data.

Alliant's worldwide headquarters and Network Operations Center (NOC) house world-class infrastructure in a highly collaborative work environment, including a state-of-the-art technologies lab and training facility. The Alliant team is comprised of operations and engineering experts who hail from the finest institutions and most renowned companies in the world.

Alliant has a rich 17 year history of providing integrated IT solutions to their enterprise customers. Over the years, these household names have signed and continue grow their CIS™ deployments with Alliant, entrusting the firm with the management and security of their global IT infrastructure. Some customers opted for full CIS™ deployment across all platforms including WAN, LAN, Unified Communications, and Data Center. Others started with one platform and then expanded their CIS™ deployment to include the others as a result of their experience.

Alliant and Red Forge work well together because they share a commitment to deliver what customers want: IT delivered as a utility with increased uptime and performance, predictable expenses, and lower operational costs—so that you can focus on strategic initiatives that drive top line growth. Simply put, customers need to focus their time and resources on driving value for their organization. Moreover, Alliant and Red Forge know that to deliver the kind of change CIS™ brings, you have to fundamentally believe in the work you're doing.

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