



Cisco Network Optimization Service

Optimize your network for borderless business evolution and innovation using Cisco expertise and leading practices.

At-A-Glance



Optimize Your Network for Borderless Business Evolution

The borderless network is the new foundational network. Business innovation demands that employees, customers, and partners can access mission-critical applications with any device from anywhere, anytime—securely, reliably, transparently.

Cisco and our partners offer services to support the Borderless Network Architecture and the business solutions that run on it.

The Cisco Network Optimization Service takes a holistic approach to strengthening your wireless, security, and routing and switching infrastructure.

Our team of professionals complements your team and the Cisco partners you work with as we help you to:

- Strengthen your infrastructure
- Adopt new security solutions and smoothly integrate them into your network
- Improve availability and support for wireless network devices
- Prepare your network environment to support new technologies and applications and ensure alignment of your business and technical requirements

Ready

Improve network performance through assessments and strategy reviews.

Get Ready for New Technologies and Applications

To help equip your staff to manage the network and support new technologies and applications, we can review your operational processes pertaining to critical areas of service management and provide recommendations. Assessments and reviews help strengthen and secure your wired and wireless network and prepare your environment to support collaboration technologies and rich media.

Build a Network Management Architecture Roadmap

Achieve alignment with your network management goals and requirements through network management architecture roadmap review.

More Effectively Manage the Software Lifecycle

Help improve your software management practices and reduce network complexity through analysis and recommendations.

Help Improve Availability

Examine critical locations for alignment with design standards and recommended practices.

Implement Changes More Successfully

Identify your current testing and lab strategy capabilities and areas for improvement, validate proposed changes in a suitably equipped and controlled environment, and validate that proposed changes meet your design goals and objectives.

Better

Receive flexible support as you take action on recommendations.

More Effectively Manage Change

Manage changes to your network with ongoing support from a team of engineers who know your network and business. Effectively prioritize and track progress with a network improvement plan as your compass.

Enhance Long-Term Reliability

Help improve long-term network reliability and stability by having visibility to device metrics and through syslog message trending.

Improve Consistency, Standardization, and Performance

Improve network resiliency and gain visibility to your software release standard conformance with software support, security alerts, configuration reporting, and recommendations.

Improve Network Stability

Improve network stability and availability through support for maintaining and evolving your design standards. Bolster predictability with guidance for tuning the network in accordance with your design goals.

Proactively Identify Issues

Proactively identify issues that could affect performance and stability of your network devices through data collection and trending. More effectively manage and plan for equipment standardization through notification on supportability milestones.

Smarter

Access a robust set of learning resources and opportunities.

Prepare Your Staff to Succeed

Increase the self-sufficiency of your network support team by sharing of knowledge, leading practices, and intellectual capital, and through opportunities for continuous learning.

Extending the Foundation

The Cisco Network Optimization Service supports the security of devices and business data on your Cisco network and the performance of your integrated Cisco wired and wireless network.

Cisco Security Optimization Service

If you have a multiyear security strategy (for example, a global network access strategy or remote worker strategy), we recommend purchasing a Cisco Security Optimization Service contract in addition to your Cisco Network Optimization Service contract.

Cisco Wireless LAN Optimization Service

If you require consultative support for very large wireless LAN installations or for using wireless applications and mobility services, we recommend the purchase of a Cisco Wireless LAN Optimization Service contract in addition to your Cisco Network Optimization Service contract.

Optimizing Other Advanced Technologies

Additional Cisco Optimization Services can be purchased to support other advanced technologies.

Cisco Network Optimization Service is available globally. Service delivery details might vary by region and depending on which subscription options you choose. For more information, visit www.cisco.com/go/optimize.