

Alliant Managed Hosting

For more than a decade, Alliant Technologies has worked with Enterprises building and managing data centers, both on customer premises and in co-location data center facilities. Alliant Managed Services has evolved this model to leverage our Hybrid² platform to provide custom data center solutions that take advantage of world class facilities and best-in-breed cloud solutions. This Hybrid model delivers an optimized computing environment that leverages existing infrastructure with supplemental processing solutions.

Alliant's Managed Hosting solution starts with our industry-leading co-location facilities provided in concert with Switch and Data, and adds AMS remote monitoring and management (RMM), Engineering Response (ER), with our technical service desk available 24x7 to keep your infrastructure operating at peak performance.

Alliant's Internet Access Options

- Single Internet connections available in 10 Mbps increments
- Dual-provider managed BGP Internet available as an option, with diverse access route and automatic failover



AMS Managed Hosting Capabilities

- Tier 3, SAS-70 Type II Certified Hosting Center
- Internet connections at 10+Mbps throughput
- Single hand-off fiber or Ethernet cross connect
- Diverse redundant data BGP connectivity (4Q09)
- Remote "Smart Hands" and full client access
- Redundant N+1 UPS and Cooling systems
- Ten (10) x 2 megawatt on-site diesel generators
- Pre-action double interlock fire suppression
- 24 x 7 robust logical and physical security
- Up to 3000 Watts per rack redundant power
- Carrier "meet me room" with inter-suite cross-connects

Alliant's primary hosting facility leverages our partnership with Switch & Data, and is located in North Bergen, NJ. Your network facilities can be based at this data center or one of 34 other S&D sites nationwide.

Managed Hosting



Remote Infrastructure Management

Business Continuity Services

Security Services

Administrative Services

Alliant Managed Services (AMS) provides a comprehensive suite of IT solutions that maintain client operations with maximum efficiency and minimum downtime. Each of our solutions is customized to client specifications, powered by best-in-breed technologies, and is supported by our 24x7 Service Desk of certified Level 1 – Level 3 engineers. AMS delivers IT as a finished product, allowing our clients to focus on their core business with the peace of mind that their critical business support functions are installed, operated, and maintained at the highest level using state-of-the-art tools and expertise.

Alliant Managed Services
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www.AlliantTech.com/ams

Solution Details

Pricing for Managed Hosting varies significantly based on specific equipment and space requirements. The variables associated with any quote include the following:

- **Number of Cabinets or Racks**
- **Power Requirements**
 - 1° & 2° 110v vs. 220v
 - 20 amp vs. 30 amp
- **Data Connectivity**
 - 10 mbps
 - 50 mbps
 - 100 mbps
- **Cross Connect Type**
 - Fiber
 - Fast Ethernet
 - Ethernet

Alliant Managed Services will capture this information via data exchange or interview and create a quote.

AMS will work with Alliant's Professional Services team to complete your Data Center migration:

Outfitting: Cage, Rack, and/or Cabinet installation; Circuit and Cross-connect installation.

Migration: Transfer of equipment, application and data are brought into the new space, reinitiated, and brought back on-line.

Test & Turn-up: Production certification to predefined production levels.

Managed Hosting



COMPLEMENTARY SERVICES:

Remote Monitoring & Management (RMM): Our Service Desk leverages automated SNMP data polling via encrypted VPN to our Network Operations Center, where our analysts monitor the operational health of in-scope devices 24 x 7.

Emergency Response (ER): Our Engineering Response provides access to a wide array of technical resources, responding to incidents remotely and dispatching to your site as needed.

SmartCare: AMS SmartCare provides a complete solution of technical support for your Cisco network (including advanced security and IP voice solutions) with a single support contract.

Migration Services: Alliant Engineering services to design, plan and execute your Data Center migration.

Integrated Cabling Solutions: ICS offers a full range of cabling solutions to complete your installation.

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