

Email Archive and eDiscovery

For only pennies per day per user, Alliant Managed Services (“AMS”) provides the administration, engineering and technology support so that your business can capitalize on unprecedented economies of scale. AMS leverages the technology of Sonian and their vast, geographically dispersed data stores to provide peace of mind in email retention, support realistic user email policies, and enable email discovery with legal hold for simple regulatory and litigation support. The AMS Email Archive solution grows as your organization grows, scaling from tens of users to tens of thousands, all backed by world class data indexing and data storage technologies.

Key Benefits

- 100% email capture, inbound and outbound
- 100% email indexing, including attachments
- Rapid search and retrieval of archived email
- Unlimited storage at a low per-mailbox cost
- Intuitive, secure web-based administration, search and retrieval with no delays finding what you need – FAST!
- Easy end-user access via personal archive viewer, full and attachment-only views presented

Key Solution Features

- Supports all major messaging platforms including Microsoft Exchange, Lotus Notes, Novell Groupware, Zimbra, iMail, and more
- AMS-supported deployment with optional legacy data ingestion
- 100% data encryption to Defense Department standards (AES and SSL or TLS)
- 0% data comingling across customers, unique encryption keys per customer
- SEC, FINRA, SOX, HIPAA, FRCP and PCI compliant

The AMS Service Desk, staffed 24x7x365 with Tier 1-3 engineers, works with you to establish a backup and recovery strategy to centralize all email data stores, safeguard, encrypt and replicate that data offsite, and to provide discovery tools to enable corporate, legal, and HR email availability mandates while maintaining individual user access for unprecedented productivity improvements in daily business interaction. The AMS Email Archive and eDiscovery solution reduces storage, staffing, and software costs by up to 60% versus premise-based solutions.

Business Continuity Services



Remote Infrastructure Management

Security Services

Administrative Services

Managed Hosting

Alliant Managed Services (AMS) provides a comprehensive suite of IT solutions that maintain client operations with maximum efficiency and minimum downtime. Each of our solutions is customized to client specifications, powered by best-in-breed technologies, and is supported by our 24x7 Service Desk of certified Level 1 – Level 3 engineers. AMS delivers IT as a finished product, allowing our clients to focus on their core business with the peace of mind that their critical business support functions are installed, operated, and maintained at the highest level using state-of-the-art tools and expertise.

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Service Details

“The Cloud”

Cloud computing resources provide network, storage, and CPU services which ensure the AMS Email Archive solution is secure, reliable, scalable, and affordable. These resources include virtual machines, storage and network bandwidth at dramatic cost reductions. The physical data stores span multiple data centers and provide unlimited economies of scale. Customer data is isolated and protected with individual encryption keys.



Pricing

Service Fees	Monthly User Fee	One-Time Setup Fee
10 – 250 users	\$ 6 per mailbox	\$ 5 per mailbox
251 – 1,000 users	\$ 5 per mailbox	
1,001 – 5,000 users	\$ 4 per mailbox	
5,001 or more users	Call for quote	
Legacy Data Ingestion	\$ 0 per mailbox	\$ 10 per gigabyte \$ 20 per mailbox

COMPLEMENTARY SERVICES

AMS provides holistic network support for email and all your critical network devices, connections and applications. AMS offers the following solutions that compliment and improve the operational fault tolerance, enhance user productivity, and safeguard your enterprise email for improved reliability.

- **Email Defense and Web Defense for cloud-based Anti-SPAN and Anti malware protection**
- **Email and BES Server Application High Availability for warm standby processing with sub-minute seamless failover**
- **Email and BES Server Remote Monitoring & Management and Engineering Response**

“In-the-Cloud” vs. “In-House”

AMS Email Archive solution reduces in-house storage requirements and costs associated with managing volumes of email data and researching email for compliance or legal purposes. A 2009 Sonian study of a 1000-user Exchange environment offered the following findings

Expense Category	AMS Email Archive	In-House Email Archive
Capital Investment	\$ 0.00	\$275,000+ (estimated)
IT Staff	AMS	1 – 2 FTE
Email Discovery Cost	\$ 0.00	\$5K – \$10K per event
Email Discovery turnaround	Seconds	Days or weeks